

Privacy statement

Who are we?

This privacy policy statement sets out the data processing practices carried out through your use of this website by Kevin Hanna Ltd.

T: 07794637658

E : info@kevinhanna.co.uk

If you have any requests concerning your personal information or any queries with regard to these practices please contact us.

Links

This privacy policy only covers Kevin Hanna Ltd website at: <https://www.kevinhanna.co.uk>

Information collected

We collect personal information from visitors to this website through the use of enquiry forms and every time you e-mail us your details. Other than this, we do not store or capture personal information but simply log your IP address (this is the technical standard that ensures messages get from one host to another and that the messages are understood) which is automatically recognised by the webserver.

Use of personal information

We process personal information collected via this website for the purposes of: –

Identifying potential customers.

Dealing with your requests and enquiries.

Customers who have a credit agreement with one of our panel of lenders

Providing you with information about products and services offered by Kevin Hanna Ltd

We do not sell personal information collected through this site or use your personal information for any other purposes than those stated above.

Cookies

Cookies may be used by us to provide you with customised information from our website. A cookie is an element of data that a website can send to your browser, which may then store it on your system. Cookies allow us to understand who has seen which pages and advertisements, to determine how frequently particular pages are visited and to determine the most popular areas of our website. Cookies may also allow us to make our website more user-friendly by, for example, allowing us to save your password so that you do not have to re-enter it every time to visit our website.

We use cookies so that we can give you a better experience when you return to our website. Most web browsers automatically accept cookies. You do not have to accept cookies, and you should read the information that came with your browser software to see how you can set up your browser to notify you when you receive a cookie, this will give you the opportunity to decide whether to accept it. If you disable cookies from your browser you may not be able to access certain features of a particular website.

For more information about our use of cookies please visit <https://ico.org.uk/for-the-public/online/cookies/>

Security

We endeavor to take all reasonable steps to protect your personal information. All the data collected by us is stored on a secure server. The secure server software encrypts all information you input before it is sent to us.

Using your information for fraud prevention

We may share your personal information with fraud prevention agencies. If false or inaccurate information is provided and fraud is identified, details of this fraud will be passed to those agencies to prevent fraud and money laundering.

Checking your identity

We may ask you to provide physical evidence of identity verification as a lender will search the files of credit reference agencies which will keep a record of their search, whether or not your application for a loan proceeds. This is not seen by us or shared with any other 3rd parties unless written consent is received from you.

Money Laundering Checks

To comply with Anti-Money Laundering regulation, there are times when the lender will need to confirm or re confirm your name and address. This is not seen or shared with any other 3rd parties unless written consent is received from you.

How we manage Special Category Data

In the unlikely event of us receiving Special Category Data as defined in GDPR: <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/lawful-basis-for-processing/special-category-data/>, Kevin Hanna Ltd will inform you of the receipt of this information to discuss the deletion of this data.

Disclosures

Kevin Hanna Ltd will not disclose personal information to other companies and suppliers as we do not use third parties to process your data.

Internet-based Transfers

Given that the Internet is a global environment, using the Internet to collect and process personal data necessarily involves the transmission of data on an international basis. Therefore, by browsing this web site and communicating electronically with us you acknowledge and agree to our processing of personal data in this way.

Personal Data and your rights

If we collect any personal data from you, you have the right to receive/amend/delete information about the personal data we hold about you. Kevin Hanna Ltd do not charge a fee for this unless we believe the request is excessive or unfounded. If we refuse a request we will tell the individual why and that they have the right to complain to the supervisory authority and to judicial remedy. Kevin Hanna Ltd will do this without undue delay and at the latest within 1-month.

If at any time you no longer wish to receive any of our e-bulletins, newsletters or other information for which you have subscribed our partner retailer process, then please contact us so that we can remove your relevant details.

Changes to this Privacy Policy

We may make changes to this Privacy Policy from time to time. You should check this page regularly to see our most up-to-date policy. We will tell you about any changes to this Privacy policy by showing the date of the changes in the 'Last updated' section below. By using the website after the date we make any changes, you are agreeing to the changes.

Data Retention

We maintain a Data Retention Policy in which our retention periods are defined – in general we retain personal information for as long as is necessary to fulfil the purposes for which it was collected and/or in order to comply with our legal obligations. Once personal information passes its retention deadline it is deleted and destroyed in accordance with our Data Destruction Policy.

Information Rights

We are aware of the rights of individuals as set out in the Act and in general of the right to fair processing of their information and we aim to uphold those rights in the processing that we undertake and in our approach to information governance.

You have the right to:

- see a copy of the information that we hold about you;
- ask that the information we hold about you is corrected;
- ask that we stop sending you marketing information; and
- request that we remove your personal information from our database.

We apply a policy of levying a fee for any request from you to see a copy of the information that we hold about you (known as a subject access request), this is currently £10.00. For further information about our information governance regime or to exercise any of your information rights please write to us as set out at the address below.

Data Protection Officer

Kevin Hanna Ltd

Old Bank House

High Street

Brough

Cumbria

Ca17 4bt

Tel: 07794637658

Email: Click the following link info@kevinhanna.co.uk

Last updated: May 2023